

FRITTELLI MARITIME GROUP S.P.A.

PRIVACY POLICY

INFORMATION FOR THE PROCESSING OF PERSONAL DATA of the users who use the website www.adriaferries.com in accordance with Article 13 of Regulation (EU) 679/2016.

TYPES OF DATA COLLECTED

After browsing this site, data relating to identified or identifiable individuals may be processed, either independently or through third parties. Personal data collected are: Cookies, Usage data, name, surname, telephone number and email. Other Personal Data collected may be listed in other sections of this Privacy Policy or other notices displayed at the time of Data collection. Personal Data may be freely entered by the User or collected automatically during use of this Application.

The use of cookies, or other tracking tools, unless otherwise stated, is aimed at the identification of the User and the registration of his/her preferences for purposes strictly related to supply of the service requested.

If the User does not communicate certain types of Personal Data, the site might be unable to provide its services.

The User assumes responsibility for Personal Data of third parties published or shared through this website and warrants that he/she has the right to communicate or disclose them, releasing the Controller from any liability to third parties.

PROCESSING METHODS

Frittelli Maritime Group S.p.A. processes Users' Personal Data using suitable security tools to protect against the unauthorised access, distribution, modification or destruction of Personal Data.

The processing is carried out using IT and/or electronic telecommunications tools, within organisational procedures and on the basis of principles strictly related and limited to the purposes stated. Frittelli Maritime Group S.p.A. acquires data as the Processor, in accordance with the obligations imposed by Regulation (EU) 679/2016 and the instructions of the Controller.

PROCESSING LOCATION

Personal Data is processed at the operational headquarters of Frittelli Maritime Group S.p.A. and in any other location where those involved in the processing are located. For further information, contact the Data Protection Officer at dpo@fmg.eu

PROCESSING TIMES AND ERASURE OF DATA

The data is processed for the time strictly necessary to perform the service requested by the User and indicated in the specific policy on the service requested.

The User may always ask for processing to cease or for the data to be erased.

The Controller may continue to retain such Data for a longer period in order to manage any disputes related to the Service provision. The Data processed for Marketing purposes will be kept by the Company for the period during which the data subject concerned has given his/her consent or until such consent is revoked. If the consent is revoked, the Data can no longer be processed for the aforementioned Marketing purposes but may still be kept in order to manage any disputes and/or litigation.

PURPOSES OF PROCESSING COLLECTED DATA

Your data will be processed for the purposes specified each time in the specific policy provided before access to each service and in relation to which you will be asked to give your express consent to processing (which will form the legal basis for that processing).

Collected personal data (Data) may be processed for the following purposes:

- a) executing a specific User request or providing a requested service;
- b) by prior consent of the data subject, contacting the User, sending commercial information and/or promotions about products and services of the Company, as well as carrying out market research (“Marketing”) and statistics;
- c) improving the User experience on the websites of the Company.

The Data will be processed using paper, automated or electronic means and, in particular, by regular mail or e-mail, SMS, telephone, fax and any other IT channel.

INFORMATION ON THE PROCESSING OF PERSONAL DATA

The data with which FMG comes into contact will be used for the following purposes:

- CONTACTING THE USER

The User, by filling in forms or the contact form on the website with his/her Data, consents to its use in order to respond to requests for information, quotes, or any other category indicated in the header of the form. Personal data collected: surname, first name, place of residence, e-mail and telephone number.

- STATISTICS

The services in this section allow the Controller to monitor and analyse traffic data and to keep track of the User’s behaviour.

- GOOGLE ANALYTICS (GOOGLE INC.)

Google Analytics is a web analysis service provided by Google Inc. (“Google”). Google uses the Personal Data collected to track and analyse the use of this Application, creating reports and sharing them with other services developed by Google. Google may use Personal Data to contextualise and customise the ads on its own advertising network.

Personal data collected:

- Cookies and Usage data.
- Processing location: USA – Privacy Policy – Opt Out.

ADDITIONAL INFORMATION ON PROCESSING

In addition to what is established in the previous paragraph, the data with which FMG comes into contact will be used for the following purposes:

- DEFENCE IN COURT

User's Personal Data may be used by the Controller for defence in court or during the stages leading to possible legal action, against improper use by the User of the same or of related services.

The User declares that he/she is aware that the Controller may be required to disclose information if requested to do so by public authorities.

- SPECIFIC INFORMATION

At the Users' request, in addition to the information contained in this Privacy Policy, the Controller may provide the User with the additional and contextual information regarding specific services.

- SYSTEM LOGS AND MAINTENANCE

Out of necessity related to operation and maintenance, this Website and any third-party services used by it, may collect system logs, which are files which record the interactions and may also contain Personal Data, such as the IP address of the User.

- INFORMATION NOT CONTAINED IN THIS POLICY

Further information about the processing of Personal Data can be requested at any time from the Controller using the contact information via e-mail at privacy@fmg.eu.

- EXERCISE OF RIGHTS BY USERS

The data subject is entitled to the following rights:

1. right of access, i.e. the right to obtain confirmation by the Company that Data is being processed or not, and to gain access to it;
2. right of rectification and cancellation, i.e. the right to obtain correction of inaccurate Data and/or integration of incomplete Data or deletion of Data for legitimate reasons;
3. right to limitation of processing, which is the right to request the suspension of processing if there are legitimate reasons;
4. the right to data portability, i.e. the right to receive the Data in a structured, common and readable format, as well as the right to transmit the Data to another Controller;
5. right of objection, i.e. the right to object to the processing of Data if there are legitimate reasons, including the processing of Data for purposes of Marketing and profiling, if any;
6. right to contact the competent data protection authority in case of unlawful Data processing.

The data subject may exercise the rights listed here above by writing to Frittelli Maritime Group S.p.A., Lungomare Vanvitelli no. 18, 60121 Ancona, or by sending an e-mail to privacy@fmg.eu

- DATA TRANSFER OUTSIDE THE EUROPEAN ECONOMIC AREA

As part of the contractual relations of the Company the Data may be transferred outside the European Economic Area country (EEA), including the inclusion of the Data in the database managed by third-party companies, operating on behalf of the Company. The management of the database and the processing of

Data are bound to the purposes for which it was collected and are carried out in full compliance with the applicable data protection laws. Every time the Data is subjected to transfer outside the EEA, the Company will take all appropriate contractual and necessary measures to guarantee an adequate level of Data protection.

- CHANGES TO THIS PRIVACY POLICY

This Privacy Policy became effective on 25/05/2018.

The Controller reserves the right to modify this Privacy Policy at any time and publish the changes on this page to inform Users. Therefore, please check this page frequently, taking the "last updated" date shown at the bottom as the reference date. In the event of non-acceptance of any changes to this Privacy Policy, the User is required to stop using this Application and may ask Frittelli Maritime Group S.p.A. to erase their Personal Data. Unless otherwise specified, the previous Privacy Policy will continue to be applicable to Personal Data collected up to that point.

DEFINITIONS AND LEGAL REFERENCES

Personal Data (or Data): personal data is any information which relates to an identified or identifiable natural person, even indirectly, through reference to any other information, including a personal ID number.

Usage data: this is information collected automatically by the Application (or by third-party applications that this Application uses), including: the IP addresses or domain names of the computers used by the User to connect to this Application, Uniform Resource Identifiers (URI), time of the request, method used to submit the request to the server, size of the file obtained in reply, numerical code indicating status response from the server (successful, error, etc.), country of origin, characteristics of the visitor's browser and operating system, various temporal aspects of the visit (for example, time spent on each page) and details of the path followed within the Application, with particular reference to the sequence of pages consulted, parameters relating to the User's operating system and IT environment.

User: the individual who uses this website, who must coincide with the Data Subject or be authorised by the same, and whose Personal Data is the subject of processing.

Data Subject: the natural or legal person to whom the Personal Data refers.

Data Processor (or Processor): the natural person, legal person, public administration or any other entity, association or organisation designated by the Controller to process Personal Data, as set out in this Privacy Policy.

Data Controller (or Controller): the natural person, legal person, public administration or any other entity, association or organisation with the right, also jointly with another controller, to make decisions regarding the purposes and the methods of processing of personal data and the means used, including the security measures concerning the operation and use of this Application. The Controller, unless otherwise specified, is the owner of this Application.

Application: the hardware or software tool by means of which the Personal Data of Users is collected.

Cookies: small piece of data stored in the User's device.

Legal references: notice to European Users: this data protection policy has been prepared in fulfilment of obligations under Regulation (EU) 679/2016 (GDPR) on the protection of the personal data of natural persons.